

DAVIDE CAMPANELLA

SUMMARY

IT Manager with a global outlook, focused on processes, problem-solving and technical skills to improve the **quality** and the **efficiency** of the delivered services. My experience in IT comes from **many different roles** (from technical to management) I have pursued in my career. Currently working on Digital Strategy, Compliance and Security.

EDUCATION

2005 – 2006	SDA BOCCONI SCHOOL OF MANAGEMENT MBA – Master of Business Administration	Milan, Italy
1993 – 1999	UNIVERSITY OF GENOA Master of Engineering	Genoa, Italy

CERTIFICATIONS

- COBIT 5 Foundation
- ITIL Service Management Foundation V3
- ITIL Intermediate Lifecycle - Service Design
- Auditor for *Information Security Management Systems Auditor* according to ISO/IEC 27001:2013.
- Auditor for *IT Services Systems Management* according to ISO/IEC 20000:2005.

WORK EXPERIENCE

since April 2022 **GLOBAL HITACHI RAIL IT MANAGER** Hitachi Rail

Accountabilities:

- Global role to support IT CIO (IT Budget setup, IT Strategic Plan update, ...)
- Member of the Hitachi Rail STS Privacy Board to provide strategic directions about GDPR compliance on behalf of the Company Board.

2020 – 2022 **IT RISK, GOVERNANCE AND SECURITY MANAGER** Hitachi Rail STS, Genoa, Italy

Accountabilities:

- Focal Point for ISO/IEC 27001:2013 certification inside IT
- Project Manager for the Disaster Recovery project.

2020 – 2022 **DIGITAL STRATEGY & INFORMATION SECURITY MANAGER** Hitachi Rail STS, Genoa, Italy

Accountabilities:

- Main interface for the Hitachi Rail Head of IT Security
- Accountability for IT Security in Hitachi Rail STS.

2016 – 2020 **GLOBAL IT INFRASTRUCTURE & INFORMATION SECURITY MANAGER** Ansaldo STS, Genoa, Italy

Accountabilities:

- Management of the IT Infrastructure&Security team (internal and outsourced resources).
- Management of the global IT infrastructure; it consists of: a worldwide global wide area network connecting all the offices, data centers, applications hosting, development tools, generic data storage/databases and Cisco Videoconference infrastructure. The main data center hosts the SAP replica for disaster recovery.
- Contracts and supplier management.

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2014 – 2016 **IT GOVERNANCE MANAGER** Ansaldo STS, Genoa, Italy

Accountabilities:

- Support for global activities together with IT CIO (IT Budget setup, IT Strategic Plan update, ...)
- Review of the procedures for “IT Strategic Alignment”, “IT Operations” and author of the procedure for “IT Asset Management”.
- Periodic review of the IT Service Catalog & Service Levels.

2011 – 2014 **IT MANAGER FOR ITALY, EASTERN EUROPE AND MIDDLE EAST** Ansaldo STS, Genoa, Italy

Accountabilities:

- IT Service delivered to Italy, Eastern Europe and Middle East users (~2000 users, 40% of the Ansaldo STS user base), as per the budget and quality planned and manage relationships with key users to monitor and improve user satisfaction.
- Management of the IT Italian team (activities planning, goals, development plans) and of the outsourced resources.

2012 – 2014 **IT SERVICES AND UTILITIES MANAGER** Ansaldo STS, Genoa, Italy

Accountabilities:

- IT Manager accountable for global Services.

2010 – 2011 **CUSTOMER SERVICE MANAGER** Ansaldo STS, Genoa, Italy

Accountabilities:

- Client Security Operation Center team leader.
- Management of the Customer Service infrastructure.

2004 – 2010 **OPERATIONS & MAINTENANCE SENIOR ENGINEER** Ansaldo STS, Genoa, Italy

Responsibilities:

- Client Security Operation Center team leader.
- Customer relationship, through interviews and meetings, for the analysis of customer satisfaction.

2003 – 2004 **PROJECT CONTROLLER** Ansaldo STS, Genoa, Italy

Responsibilities:

- Day-by-day project controller of Operations and Maintenance projects.
- Profitability analysis on new projects using Economic Value Added and Finmeccanica VALCOM methodologies.

2000 – 2003 **IT, MARKETING AND OPERATIONS DEPARTMENTS** Sutter Group,
Borghetto Borbera (AL), Italy

Responsibilities:

- Users support.
- Full Internet website accountability (content management, website maintenance, budgeting).
- Relationships with suppliers of the technological infrastructure.

TECHNICAL SKILLS

- Native Italian speaker. Fluency in spoken and written English (improved since my last TOEFL 250/300); English is used daily for my duties. Trying to study Japanese in free time.
- Strong knowledge of Microsoft enterprise systems (Active Directory, Exchange, SQL Server and Business Intelligence related technologies) and VMware.
- Strong knowledge of Microsoft Business Intelligence platform (Microsoft Power BI).

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- Strong knowledge of general-purpose Office applications.
- Strong knowledge of networking and application protocols.
- Good knowledge of Linux/Unix environments.